



TERMS & CONDITIONS

1. Orders & Delivery

- A minimum of 4 weeks notice is required for all orders to ensure stock is available.
- A deposit must be placed in order to secure your spot, we cannot proceed with your order without a deposit being made via bank deposit or cash.
- For orders that require shipment the full amount must be made before the order is posted.
- All hired items, including stands or decoration will at all times remain the property of Lina's Chocolate Creation. **The Customer will be responsible to maintain in good condition any stands and props hired until they are returned back to our showroom.** If you fail to return back the hired items for the hire period of 5 weeks and the props are damaged, the bond will not be returned back to you. You may be required to pay a late/replacement fee.
- We do not deliver small orders such as tray arrangements and desserts, pick up is available from our showroom.
- Samples are provided upon request, however a deposit must be made beforehand.

2. Cancellations

- An order can be cancelled at any time however least three weeks prior to the event and a full refund will be provided.

4. Payment

- We accept payments via bank transfer or cash.
- All prices are in Australian dollars, for overseas orders the payment must be transferred to Australian dollar.

5. Copyright

- All content on our website photos available on our social media pages are copyright to Lina's Chocolate Creation.
- Except as permitted, you may not reproduce or copy any of the content on this website, including files downloadable from this website, without prior permission of the copyright owner.